

Support Call Tree

1-877-377-8683

(1-877-ESS-VOTE)



Election Systems & Software

MAINTAINING VOTER CONFIDENCE.
ENHANCING THE VOTING EXPERIENCE.

Option 1

Invoices \ Orders \ Pmts \ Statements & MX License Agmts

Option 1

Payments or Statements

Option 2

Invoices or Orders

Option 3

HMA/SLA Agreements & Renewals

Hardware Maintenance Agreements and Software License Agreements

Field MX Scheduling & Inquiries

Option 2

Equipment Maintenance & Installation

Option 3

Ballot Printing

Ballot Production

Option 4

Hardware & Software Support

Option 1

Hardware

Technical Hardware Support

Option 2

Software

Technical Software Support

Option 5

Project Management & Site Support

Option 1

Election Site Support

Option 2

Project Management Services

Option 6

Ballot Layout Programming \ Coding & Audio

Ballot Layout and Election Day Programming (Coding) and Audio Files

Option 7

Training & Documentation

Option 1

Computer based Training

Option 2

Hardware & Software Training

Option 3

Documentation

Option 8

Return Materials Authorization

Option 1

Returns for Repairs

Option 2

Returns for Credit

Effective Date: 04-23-07

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